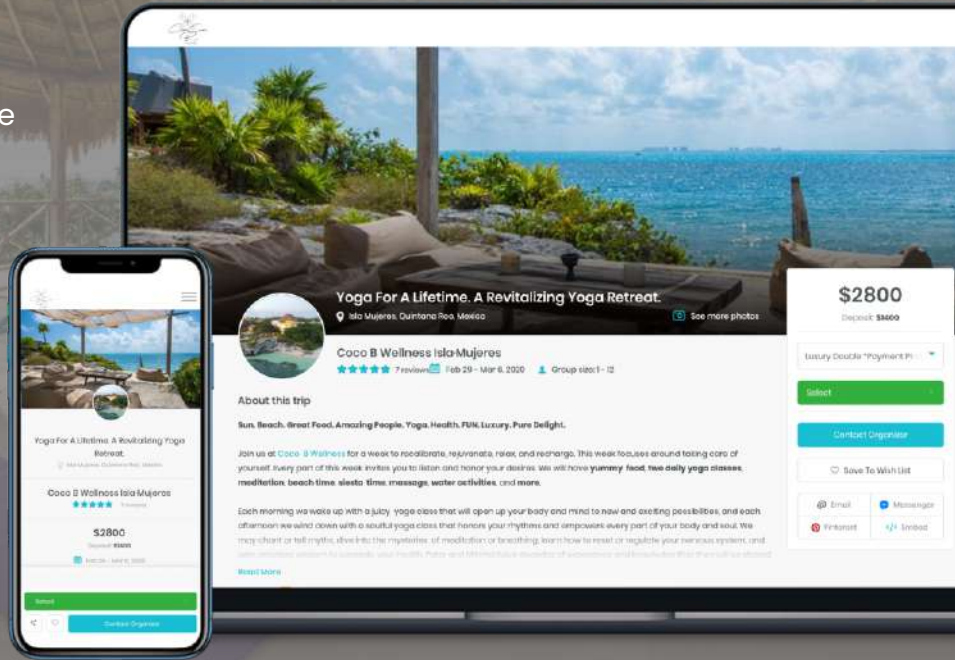


Coco B Isla specializes in all-inclusive retreats, hotel offerings, and luxury villa rentals for large group events. They offer tailor-made getaways for individuals, groups, and retreat leaders to practice wellness with spectacular oceanviews from nearly every angle.



Average Group Size: 1-15
 Location: Isla Mujeres, Mexico

Niche: Retreat groups, hotel and villa rentals



I like being able to create a booking page simply, duplicate when able, and do so in a timely fashion. Now we provide much faster service to our clients.



Lisa Clemens
 Retreat Coordinator Liason

Problem

Q: How did you collect payments before you started using WeTravel?

A: Previously we were collecting and managing payments through our hotel's booking platform or PayPal. Collecting deposits and managing payments through PayPal worked, but required more management hours than we would have liked. Plus, the fees to both us and our clients were too high.

Solution

Q: How has this problem been solved by WeTravel?

A: Using WeTravel has really simplified collecting payments for us. Not only is it an affordable means of collecting the deposits and client payments, it also allows us to gather client information efficiently. It's great having an organized system to capture all client details in one spot and to be able to quickly reference them on an ongoing basis as needed.

Impact

Q: In what way WeTravel has impacted your business?

A: We can now create templates for booking pages in minutes and duplicate when necessary. Because of this, we now provide much faster service to our clients and spend far less time managing our booking process. The platform is very user friendly!

